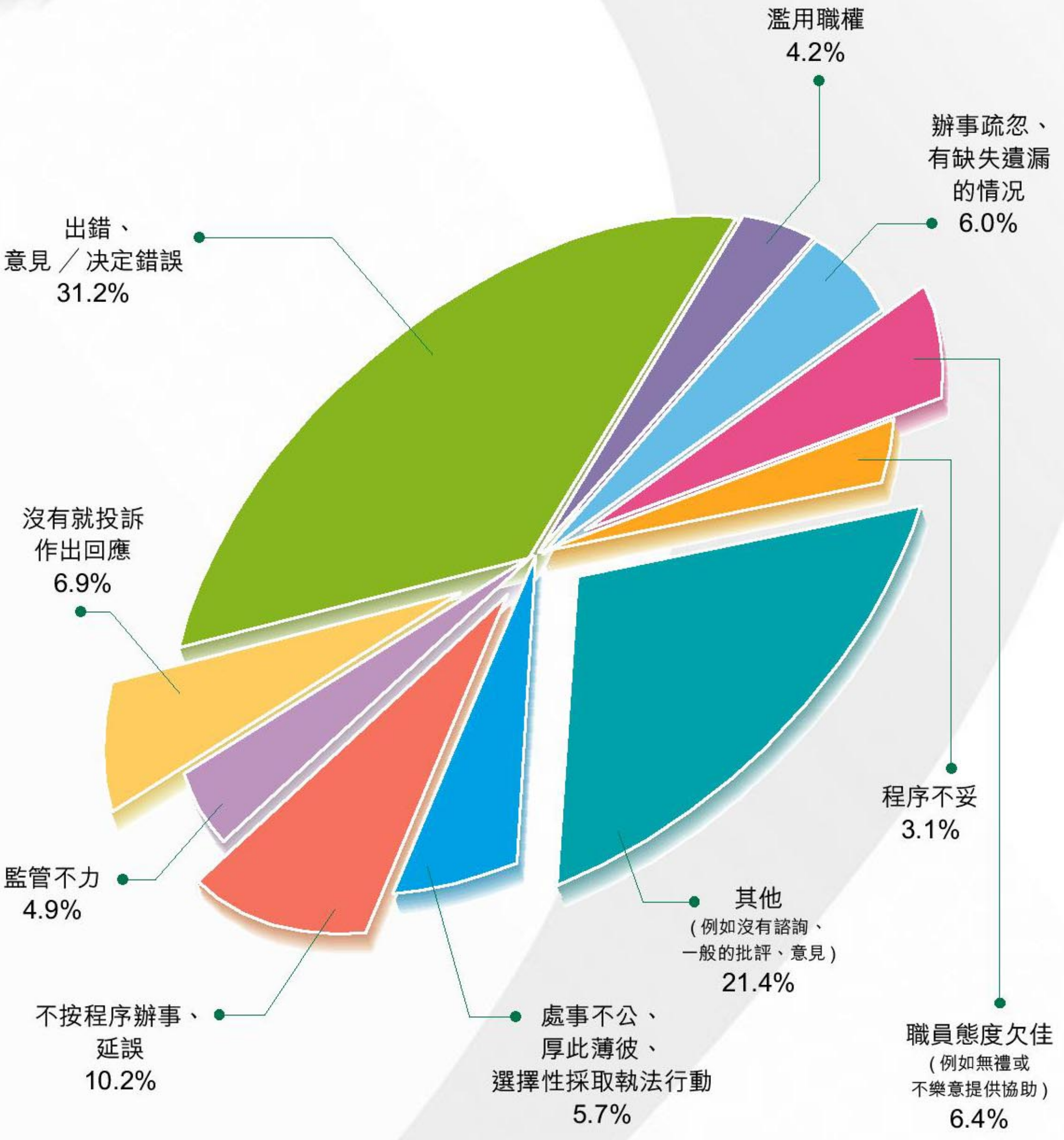
表 6

已終結的投訴個案性質：4,345 宗